

3. Publicity Band Public interface

S.No.	Item	Details of disclosure	Remarks
3.1	Particulars for any arrangement for consultation with or representation by the members of the public in relation to the formulation of policy or implementation there of [Section 4(1)(b)(vii)] [F No 1/6/2011- IR dt. 15.04.2013]	Arrangement for consultations with or representation by the members of the public (i) Relevant Acts, Rules, Forms and other documents which are normally accessed by citizens	Following information is easily accessible by Citizen:
			Home https://www.aryavart-rrb.com/index.html
			About us https://www.aryavart-rrb.com/about.html
			Our Schemes https://www.aryavart-rrb.com/schemes.html
			Recruitment https://www.aryavart-rrb.com/recruitment.html
			Pension https://www.aryavart-rrb.com/Pension2018.html
			Photo Gallery https://www.aryavart-rrb.com/gallery.html
			RTI https://www.aryavart-rrb.com/rti.html
			Financial Inclusion https://www.aryavart-rrb.com/financial_inclusion.html
			Interest Rates https://www.aryavart-rrb.com/interest_rates.html
			DEAF List https://www.aryavart-rrb.com/test120423/TILLMAR24.pdf
			Contact Us https://www.aryavart-rrb.com/contact.html
			Annual Report https://www.aryavart-rrb.com/Annaul_Report/Aryavart4thAnnualReport.pdf
			Balance Sheet https://www.aryavart-rrb.com/images/BALANCE_SHEET_2023.pdf
			Complaints https://www.aryavart-rrb.com/complaints.php
			Board of Directors https://www.aryavart-rrb.com/pressrelease/BOARD_OF_DIRECTORS.pdf
			BCSBI https://www.aryavart-rrb.com/bcsbi.html
			Tender https://www.aryavart-rrb.com/tenders.html

			News & Events	https://www.aryavart-rrb.com/News.html
			Policy	https://www.aryavart-rrb.com/banks_policy.html
			Model Deposit Policy	https://www.aryavart-rrb.com/Policy/DEPOSITPOLICY18.08.2021.pdf
			Banking Ombudsman Policy	https://www.aryavart-rrb.com/Policy/BankingOmbudsmanScheme18.08.2021.pdf
			Cheque collection Policy	https://www.aryavart-rrb.com/Policy/cheque_collection_18-08-2021.pdf
			Comprehensive Compensation Policy	https://www.aryavart-rrb.com/Policy/ComprehensiveCompensationPolicy18.08.2021.pdf
			Customer Rights Policy	https://www.aryavart-rrb.com/Policy/Customer-Rights_18-08-2021.pdf
			Grievance Redressal Policy	https://www.aryavart-rrb.com/Policy/Grievance-Redressal_18-08-2021.pdf
			Policy on Insurance business and soliciting	https://www.aryavart-rrb.com/Policy/BusinessSoliciting.pdf
			Policy on Summer Training- Internship	https://www.aryavart-rrb.com/Policy/SummerTraining.pdf
			Compassionate Ground appointment	https://www.aryavart-rrb.com/Policy/CompassionateGround.pdf
			Service Charge	https://www.aryavart-rrb.com/servicecharges.html
			ATM Card	https://www.aryavart-rrb.com/ABATM.html
			Insurance partners	https://www.aryavart-rrb.com/insurance.html
		Arrangements for consultation with or representation by Members of the public in policy formulation/ policy implementation Day & time allotted for visitors Contact details of Information & Facilitation Counter	<p>There is no arrangement for consultation with the members of Public in formulating any of the Policies of the bank. However the Board of the Bank includes directors from various disciplines as nominated by the Government of India in consultation with Reserve Bank of India/NABARD.</p> <p>As per the present arrangement, the shareholders if any can raise issues concerning policies in Board Meetings. Further the Bank's Annual results is published in Newspapers and uploaded on Bank's official website for information of public at a larger, as well as the shareholders</p>	

		(IFC) to provide publications frequently sought by RTI applicants	
		Public- private partnerships (PPP)	Not applicable
		(i) Details of Special Purpose Vehicle (SPV), if any	
		(ii) Detailed project reports (DPRs)	Not applicable
		(iii) Concession agreements.	Not applicable
		(iv) Operation and maintenance manuals	Not applicable
		(v) Other documents generated as part of the implementation of the PPP	Not applicable
		(vi) Information relating to fees, tolls, or the other kinds of revenues that may be collected under authorization from the government	Not applicable
		(vii) Information relating to outputs and outcomes	Not applicable

		(viii) The process of the selection of the private sector party (concessionaire etc.)	Not applicable
		(ix) All payment made under the PPP project	Not applicable
3.2	Are the details of policies / decisions, which affect public, informed to them [Section 4(1) (c)]	(i) Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive;	Not applicable
		(ii) Policy decisions/ legislations taken in the previous one year	
		(iii) Outline the Public consultation process	Not applicable
		(iv) Outline the arrangement for consultation before formulation of Policy.	Not applicable
3.3	Dissemination of information widely and in such form and manner which is easily accessible to the public [Section 4(3)]	Use of the most effective means of communication (i) Internet (website)	Internet

3.4	Form of accessibility of information manual/ handbook [Section 4(1)(b)]	Information manual / handbook available in	https://www.aryavart-rrb.com/rti.html	
		(i) Electronic format		
		(ii) Printed format	Certified copy of above material can be obtained by citizen after payment of requisite fee as prescribed under rule 04 and 05 of RTI rules 2005, from the office of CPIO	
3.5	Whether information manual/ handbook available free of cost or not [Section 4(1)(b)]	List of materials available (i) Free of cost	Home	https://www.aryavart-rrb.com/index.html
			About us	https://www.aryavart-rrb.com/about.html
			Our Schemes	https://www.aryavart-rrb.com/schemes.html
			Recruitment	https://www.aryavart-rrb.com/recruitment.html
			Pension	https://www.aryavart-rrb.com/Pension2018.html
			Photo Gallery	https://www.aryavart-rrb.com/gallery.html
			RTI	https://www.aryavart-rrb.com/rti.html
			Financial Inclusion	https://www.aryavart-rrb.com/financial_inclusion.html
			Interest Rates	https://www.aryavart-rrb.com/interest_rates.html
			DEAF List	https://www.aryavart-rrb.com/test120423/TILLMAR24.pdf
			Contact Us	https://www.aryavart-rrb.com/contact.html
			Annual Report	https://www.aryavart-rrb.com/Annaul_Report/Aryavart4thAnnualReport.pdf
			Balance Sheet	https://www.aryavart-rrb.com/images/BALANCE_SHEET_2023.pdf
			Complaints	https://www.aryavart-rrb.com/complaints.php
			Board of Directors	https://www.aryavart-rrb.com/pressrelease/BOARD_OF_DIRECTORS.pdf
			BCSBI	https://www.aryavart-rrb.com/bcsbi.html
			Tender	https://www.aryavart-rrb.com/tenders.html

			News & Events	https://www.aryavart-rrb.com/News.html
			Policy	https://www.aryavart-rrb.com/banks_policy.html
			Model Deposit Policy	https://www.aryavart-rrb.com/Policy/DEPOSITPOLICY18.08.2021.pdf
			Banking Ombudsman Policy	https://www.aryavart-rrb.com/Policy/BankingOmbudsmanScheme18.08.2021.pdf
			Cheque collection Policy	https://www.aryavart-rrb.com/Policy/cheque_collection_18-08-2021.pdf
			Comprehensive Compensation Policy	https://www.aryavart-rrb.com/Policy/ComprehensiveCompensationPolicy18.08.2021.pdf
			Customer Rights Policy	https://www.aryavart-rrb.com/Policy/Customer-Rights_18-08-2021.pdf
			Grievance Redressal Policy	https://www.aryavart-rrb.com/Policy/Grievance-Redressal_18-08-2021.pdf
			Policy on Insurance business and soliciting	https://www.aryavart-rrb.com/Policy/BusinessSoliciting.pdf
			Policy on Summer Training-Internship	https://www.aryavart-rrb.com/Policy/SummerTraining.pdf
			Compassionate Ground appointment	https://www.aryavart-rrb.com/Policy/CompassionateGround.pdf
			Service Charge	https://www.aryavart-rrb.com/servicecharges.html
			ATM Card	https://www.aryavart-rrb.com/ABATM.html
			Insurance partners	https://www.aryavart-rrb.com/insurance.html
		(ii) At a reasonable cost of the medium	For materials available at reasonable cost please refer “Service Charge” tab, https://www.aryavart-rrb.com/servicecharges.html on bank’s official website.	